

P1 402	P2 404	P3 406	P4 408	P5 410	P6 412	P7 414	P8 416
-----------	-----------	-----------	-----------	-----------	-----------	-----------	-----------

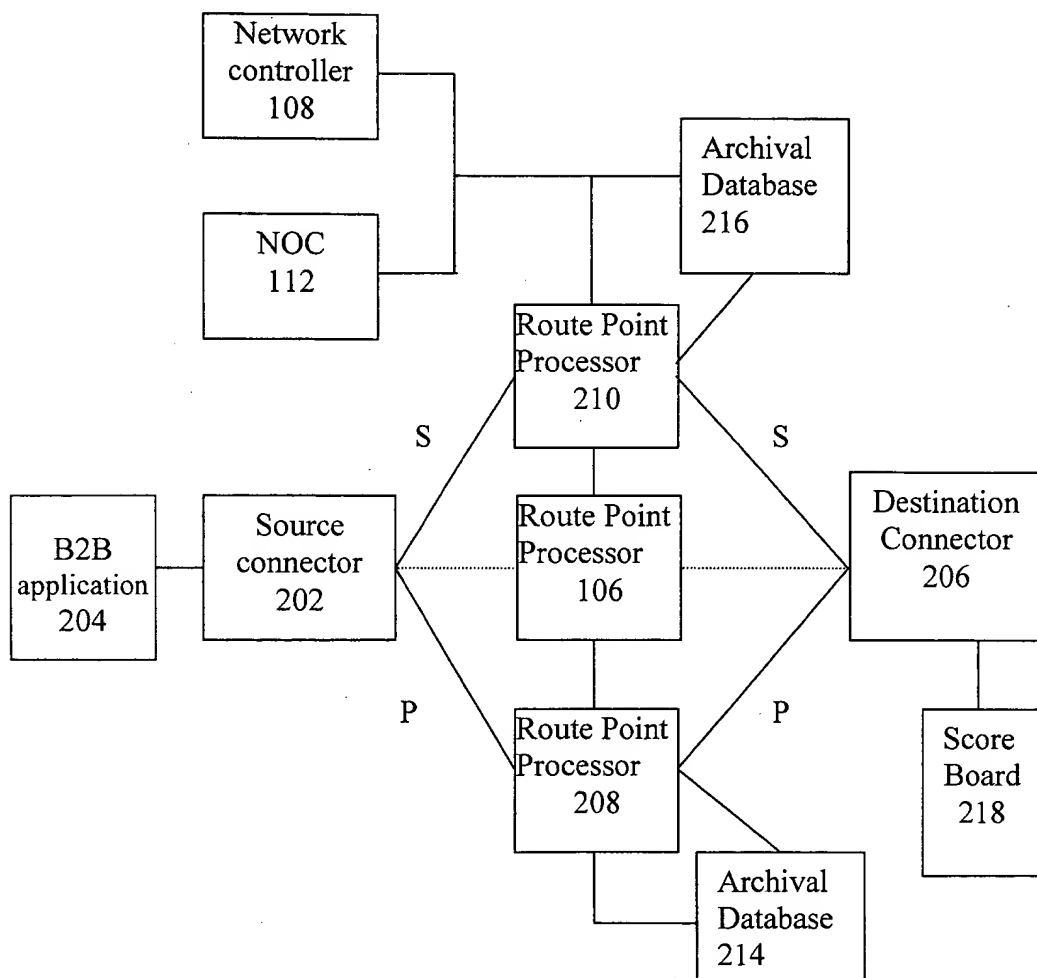


Fig. 2

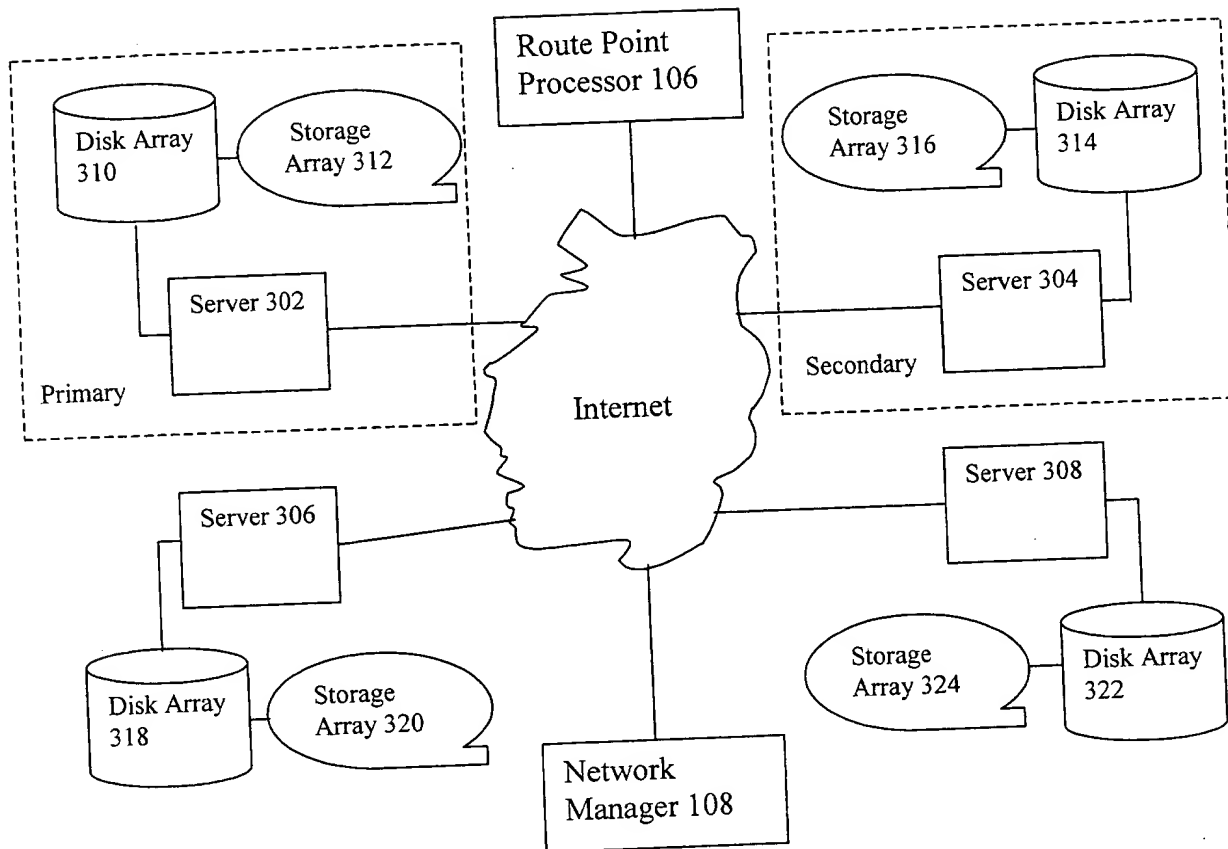


Fig. 3

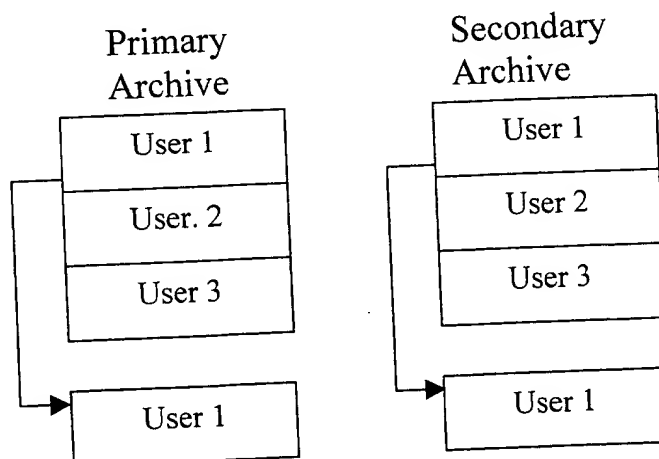


Fig. 7

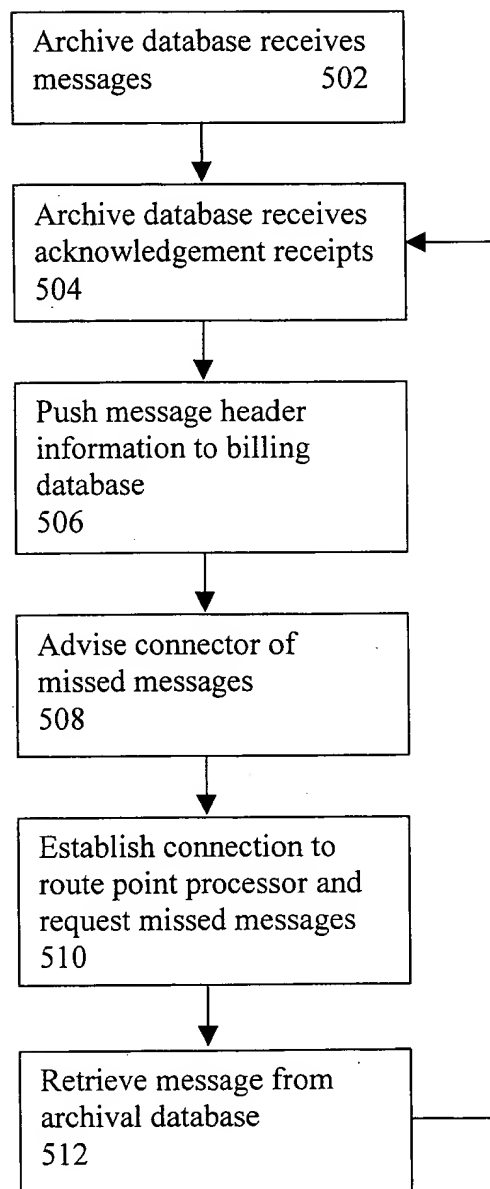


Fig. 5

Message Seq. No. 1
Message Seq. No. 2
Message Seq. No. 3
Message Seq. No. 4
Message Seq. No. 5
Message Seq. No. 6
Message Seq. No. 7
Message Seq. No. 8
Message Seq. No. 9
Message Seq. No. 10

Receipt Seq. No. 1
Receipt Seq. No. 2
Receipt Seq. No. 3

Receipt Seq. No. 5
Receipt Seq. No. 6
Receipt Seq. No. 7

Receipt Seq. No. 9
Receipt Seq. No. 10

Fig. 6



**Subscribe to Slam Dunk Networks Inc.:
Create a New Account**

904

Network Clients Login:

Login:

2-900

Password:

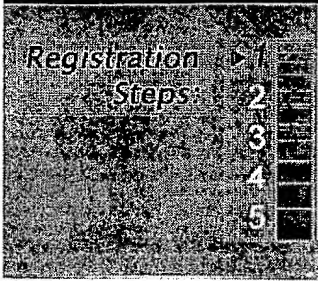
[illegible]

Enter

902

FIGURE 9

$\frac{d}{dt} \left(\frac{\partial L}{\partial \dot{x}} \right) = \frac{\partial L}{\partial x}$



1002

Thank you for your interest in Slam Dunk Networks, Inc. Please select one of the following methods for subscribing to our service:

Select your method of registration

- Subscribe Online $\leftarrow 1004$
- Call 1.800.XXX.XXXX $\leftarrow 1006$

Provide your Identification Code if you are a pre-approved customer
Enter Id Code: ← 1008

Step 2 - Provide Business & Primary Contact Information

Step 3 - Choose Subscription Plan

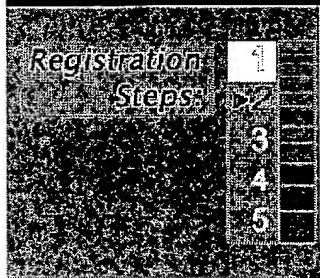
Step 4 - Create Login for Primary Contact

Step 5 - Confirm Provided Information

Next ~ 1010

Abstract

FIGURE 10A



Setting up your Slam Dunk Networks Account

1012

Step 2

To Subscribe to Slam Dunk Networks online, please complete and submit the following 3 forms. Within the next 24 hours, you will receive an activation email containing important information about your Slam Dunk account. If there are any problems, you will be contacted by a Slam Dunk Networks account representative.

Note: Fields with * are required.

Business Information:

1014

Business Name: *

DUNS #:

Primary Contact Information:

1016

First Name: * Last Name: *

Business Phone: Ext.:

Fax: Cell:

Email: * Pager:

Business Mailing Address:

1018

Address: (use your Enter key to go to next line of the box.)

City: * State/Province: *

Zip/Postal Code: * Country: *

Business Phone: * Business Fax:

Billing Address:

1020A

Same as Mailing Address? Yes ☒ No ☐
(this section rolls out if No is clicked)

FIGURE 10B

To the Attention of:

First Name: Last Name: *

Address: (use your Enter key to go to next line of the box.)

1020B

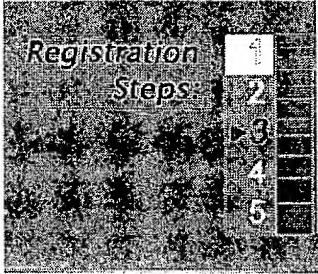
City: State/Province: *Zip/Postal Code: Country: *Email: Billing Fax:

1024

1022

FIGURE 10B (cont.)

005727 02437450



Setting up your Slam Dunk Networks Account

Step 3

Choose a Plan:
psx-error/error_msg

1026

1028

Choose a Service Level Agreement (SLA) Plan:

Low Usage



* Display SLA

1030

1032

SLA Description Displayed Here

Payment Type :

- ☒ Prepaid by **Company Name**
☐ Invoice Me

1034

Please select how you would like to receive your account activity statement:

- ☒ Primary Contact Email
☐ Billing Address Email
☐ Fax
☐ Post

1038

Primary contact mailing information will be used unless **Billing Address Information** was specified in Step 2.

Please select how often you would like to receive your account activity statement:

- ☒ Monthly
☐ Quarterly
☐ Semi-annually

1036

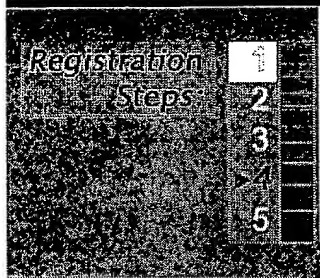
Previous

Next

1042

1040

FIGURE 10C



Setting up your Slam Dunk Networks Account

Step 4

Security Information:

Login Name: *Password: *Password Confirm: *1044

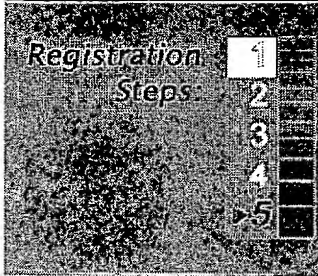
Password Reminder: **Secret Question and Answer** if you forget your password. Choose a question only you know the answer to, and that has nothing to do with your password. If you forget your password, we'll verify your identity by asking you this question. If the response matches the answer that is entered here, we will allow access to your account.

Secret Question: *Answer to Secret Question: *1048

1050

1052

FIGURE 10 D



Setting up your Slam Dunk Networks Account

Step 5

1054

Please Review your Information

The information that you have entered on the previous forms is displayed below. Please review the information carefully and print a copy for your records. To make a change, please choose the appropriate option from the bottom of this screen. To confirm and submit this information, please choose Create Account from the bottom of this screen.

Business Information:

Business Name: psx-client_info/business_name
DUNS #: psx-client_info/duns

Primary Contact Information:

To the Attention of:

First Name:	psx-client_info/primary_contact/firstname	Last Name:	psx-client_info/primary_contact/lastname
Business Phone:	psx-client_info/primary_contact/phone	Ext.:	psx-client_info/primary_contact/extension
Fax:	psx-client_info/primary_contact/fax_number	Cell:	psx-client_info/primary_contact/cell_phone
Email:	psx-client_info/primary_contact/email_address	Pager:	psx-client_info/primary_contact/pager_phone

Business Mailing Address:

Address: psx-client_info/mailling/address/line_1			
City:	psx-client_info/mailling_address/city	State/Province:	psx-client_info/mailling_address/state_province
Zip/Postal Code:	psx-client_info/mailling_address/zip_postal	Country:	psx-client_info/mailling_address/country
Business Phone:	psx-client_info/mailling_address/business_phone	Business Fax:	psx-client_info/mailling_address/business_fax

Billing Address:

Same as Mailing Address? Yes

FIGURE 10E

To the Attention of:

First Name:	psx-client_info/billing_addresses/firstname	Last Name:	psx-client_info/address/last_name
Address:	psx-client_info/mailing/address/line_1		
City:	psx-client_info/billing_address/city	State/Province:	psx-client_info/region_address
Zip/Postal Code:	psx-client_info/billing_address/zip_postal	Country:	psx-client_info/region_address
Email:	psx-client_info/billing_address/email	Business Fax:	psx-client_info/billing_address

Choose a Plan:

Subscription Plan Selected:	psx-client_info/service_level
Payment Type:	Prepaid by Company Name
Receive your statement:	Post
How often you would like to receive your statement:	Monthly

Security Information:

Login Name:	psx-client_info/site_user/site_username
Password:	psx-client_info/site_user/site_password
Password Confirm:	psx-client_info/site_user/site_password

Secret Question and Answer

If you forget your password, we'll verify your identity by asking you:

Secret Question:	psx-client_info/site_user/secret_question
Answer to Secret Question:	psx-client_info/site_user/secret_answer

Previous

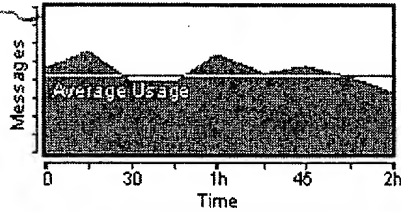
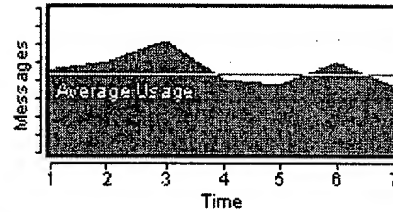
Create Account

1056

1058

FIGURE 10E (cont.)

800

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)**Worldwide Status****Overview of Last Two Hours****Overview of Last 7 Days****Alerts**

Date	Time	Description
No Alerts		
00/00/0000	00:00 PM	Alert Description here.

FIGURE 11



Welcome: name here
Customer ID: 1234

Home | MyNetwork | MyAccount | Setup | Customer Care | Internal

Logout

Site Help

Contact Us

Activity

Last 24 Hours

Time Now: Feb 11th, 2:46 PM

Summary:

	Messages	Bytes
Sent	2001	8,894,250
Received	2000	8,894,251

Average Activity per Hour:

	Messages	Bytes
Sent	500	2,000
Received	200	1,000

Detail per Hour:

Time	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
03:00	200	500	6	50	100	7
18:00	1000	1,000	7	20	250	8

Last 7 Days

Time Now: Feb 11th, 2:46 PM

Summary:

	Messages	Bytes
Sent	5,754	68,236,687
Received	5,250	62,259,751

Average Activity:

	Messages	Bytes
Sent	823	9,748,099
Received	751	8,894,251

Detail per Day:

Messages Bytes Unique Messages Bytes Unique

FIG 12A

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Activity](#)[View](#)[Query Message Activity](#)[Track Message](#)[Global Status](#)[Alerts](#)[Partner Status](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Query Message Activity

Define Filtering criteria for viewing message activity.

Show summary of messages: Sent

Between: Date (mm/dd/yy) 12:00 AM
and

Date (mm/dd/yy) 12:00 AM

Where sender/recipient: is Company ID

[View List of Companies](#)

Show totals in intervals of Days

#	Company Name	ID
1	ABC Inc.	12354
2	ACME	27351
3	XYZ Technologies	72622
4	NTS Technologies	90812

FIGURE 12A

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Activity](#)[Track Messages](#)[Global Status](#)[Alerts](#)[Partner Status](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Track Messages

Define Message Display Criteria:

Show messages: Sent Between: Date (mm/dd/yy) 12:00 AM andDate (mm/dd/yy) 12:00 AM Where sender/recipient is Company ID [View List of Companies](#)Show messages per screen.

FIGURE 12B

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Activity](#)[Trade Messages](#)[Global Status](#)[Alerts](#)[Partner Status](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Global Status



Current Network Performance

Number of Hoops Deployed:	100
Number of Countries:	20
Number of Networks:	32
Percentage of Hoops Available:	24%
Network Volume:	156 K/sec

FIGURE 12C



Welcome: Joe Smith ID: 123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Pending Alerts

Type	Date	Time	ID	Action	Description	Clear?
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quota is below 20%	<input checked="" type="checkbox"/>
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver. Average is 5 minutes	<input checked="" type="checkbox"/>
				Clear Selected Alerts	View Alert Log	

FIGURE 12 D



Welcome: Joe Smith ID: 123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▶ Activity](#)[▼ Track Messages](#)[▶ Global Status](#)[▶ Alerts](#)[▶ View Pending Alerts](#)[▶ Partner Status](#)[▶ MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Alert Log

Type	Date	Time	ID	Action	Description	Status
A	2/12/2000	3:14PM	22	Email: bob@hotmail.com	your message quote is below 20%	Cleared on 2/22/2000 @ 3:02PM by Joe Smith
A	3/22/2000	3:15PM	42	Page: 415-567-6433	5% of messages took more than 30 minutes to deliver.	Still Pending

FIGURE 12E

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▶ Activity](#)[▼ Track Messages](#)[▶ Global Status](#)[▶ Alerts](#)[▶ Partner Status](#)[▶ MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Partner Status

Partner Watch List

1238
↙

	Partner	Activity for Past 24 Hrs	Activity for Past 7 Days
⊗	ABC Inc.	127/127 Messages Delivered	899/899
⊗	ACME	352/352 Messages Delivered	1532/1532
⊗	XYZ Technologies	1,027/1,027 Messages Delivered	8,063/8,063

FIGURE 12 F



Welcome: Joe Smith ID: 123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Usage](#)[Charges & Payments](#)[Modify Account Info](#)[Services Subscriptions](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Usage

You have subscribed to:	Type A
Messages Sent:	23678 (890456 bytes)
Total Size of all messages archived:	87MB
Messages Received:	4500
Unused Message Remaining:	71822 (456789 bytes)
Average Message Size:	XXX

FIGURE 13A



Welcome: Joe Smith
ID: 123U

[Home](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)[Logout](#)[Site Help](#)[Contact Us](#)[Usage](#)[Charges & Payments](#)[Modify Account Info](#)[Service Subscription](#)

Charges & Payments

1304

Last Statement Date:	01 April 2000
Last Payment Received:	3/8/2001
Next Payment Due:	4/15/2001
Credits:	\$15.00
Account Balance:	-24B6.12
Billing Type:	Invoice (or prepaid)
Invoice Cycle:	Monthly

FIGURE 13B



Welcome: Joe Smith ID: 123U

[Home](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)[Logout](#)[Site Help](#)[Contact Us](#)[Usage](#)[Charges & Payments](#)[Modify Account Info](#)[Billing](#)[Billing](#)[Service Subscriptions](#)

Billing

Modify Billing Address

Modify any field(s) as necessary and then click on "Update" to submit your changes.

1306

To the Attention of:

First Name: Last Name: Address: Use your <Enter> key to add a new line.City: State/Province: Zip/Postal Code: Country: Email: Billing Fax:

FIGURE 13C



Welcome: Joe Smith ID: 123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▶ Usage](#)[▶ Charges & Payments](#)[▼ Modify Account Info](#)[▶ Billing](#)[▶ Mailing](#)[▼ Services Subscriptions](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Mailing

Modify Mailing Address

Modify any field(s) as necessary and then click on "Update" to submit your changes.

1308

Address: <small>Use <Enter> key to add a new line.</small>	
<input type="text"/>	
City: <input type="text"/>	State/Province: <input type="text"/>
Zip/Postal Code: <input type="text"/>	Country: <input type="text"/>
Business Phone: <input type="text"/>	Business Fax: <input type="text"/>
<input type="button" value="Update"/>	

FIGURE 13D



Welcome: Joe Smith Customer ID:
123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Usage](#)[Charges & Payments](#)[Modify Account Info](#)[Service Subscription](#)[View Current
Subscription](#)[Change Subscription](#)[Explore Subscription
Options](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Current Subscription - Corporate Subscription

This core subscription level provides for the needs of most organizations. This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

FIGURE 13E



Welcome: Joe Smith ID: 123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▶ Home](#)[▶ Charges & Payments](#)[▼ Modify Account Info](#)[▼ Service Subscriptions](#)[▶ View Current Subscription](#)[▶ Change Subscription](#)[▶ Explore Subscription Options](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Change Subscription

Current Subscription: Corporate Subscription

- ☒ Change my Plan Subscription ← 1318
☐ Add more messages to existing subscriptions ~ 1320

Select new plan subscription:

1322

This core subscription level provides for the needs of most organizations. This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

 ~ 1324**Quantity**☐☐ Add 10,000 messages and charge \$2,000 to my account.☐☐ Add 25,000 messages and charge \$4,000 to my account. ~ 1328

NOTE: when user clicks "Change my sub" will go to confirmation page and confirmation will change accordingly. when user clicks "add to sub" will go to confirmation page and confirmation will display accordingly.

~ 1326

FIGURE 13 F



Welcome: Joe Smith ID: 123U

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Usage](#)[Charges & Payments](#)[Modify Account Info](#)[Service Subscription](#)[View Current Subscription](#)[Change Subscription](#)[Explore Subscription Options](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Service Subscription

Explore Subscription Options

[Low Usage](#)
[Corporate](#)
[Strategic](#)

Please click on a Subscription type to the left for an explanation of that plan.

NOTE: Description will ONLY display here when link on the left is clicked. It will NOT appear below when live.

Low Usage

This entry level plan let's you easily access the services at Slam Dunk Networks and is intended for those customers who interact with their business partners at a very low level of activity.

This subscription level provides for 50,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

Corporate

This core subscription level provides for the needs of most organizations.

This subscription level provides for 1,250,000 messages/transactions annually, and additional blocks of messages/transactions can be added to the base plan.

Strategic

This subscription level provides for those customers who have a substantial number of trading partners or B2B Marketplaces and Exchanges.

This subscription level provides for 25,000,000 messages/transactions annually, but can be further refined to meet the specific needs of these customers.

FIGURE 13G

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▶ My Alerts](#)[▶ Add](#)[▶ Modify](#)[▶ Delete](#)[▼ User / Group](#)[▼ Primary Contact Info](#)[▶ Modify Password](#)[▶ Modify Profile](#)[▼ Communications](#)[MyNetwork](#) | [MyAccount](#) | [▶ Setup](#) | [Customer Care](#) | [Internal](#)

Alert Registration

You are currently registered for the following Alerts and Notifications:

Alert ID	Alert Description	Alert Method	Alert Recipients
N1	Daily Account Summary	Email	jsmith@cisco.com
C2	Message Subscription Quota Below 30%	Pager	616-542-6585

FIGURE 14 A

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[► View](#)[► Add](#)[► Modify](#)[► Delete](#)[▼ User Groups](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Add Alerts

Select the Alert Subscription required, the method to receive alert, and enter the appropriate information in the Alert Recipient field. You may test your selection before you register. If you want to subscribe to more than three, this page will refresh after you click register and you may add more Alerts.

	Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/>	Message quota < 30% or 50%	None ▼	None	Test
<input type="checkbox"/>	Message Delivery Time too high	None ▼	None	Test
<input type="checkbox"/>	Daily Account Summary	None ▼	None	Test
<input type="checkbox"/>	Message Subscription Quota Below 30%	None ▼	None	Test
<input type="button" value="Register"/>				

NOTE: When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked, page will refresh and display the following New Alert Table.

New Alert Registrations

Alert Subscription	Alert Method	Alert Recipients
Message quota < 30% or 50%	Email	jsmith@cisco.com
Message Delivery Time too high	Pager	605-652-9857

FIGURE 14B

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▶ View](#)[▶ Add](#)[▶ Modify](#)[▶ Delete](#)[▼ User Groups](#)[▼ Primary Contact Info](#)[▶ Modify Password](#)[▶ Modify Profile](#)[▼ Connections](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Modify Alerts

You are currently registered for the following Alerts and Notifications. Select the Alert to modify, make changes as needed and then click on "Apply Changes".

	Alert ID	Select Alert Subscription	Alert Method	Alert Recipients	
<input type="checkbox"/>	C2	Message quota < 30% or 50%	Email ▼	jdoe@foobar.com	Test
<input type="checkbox"/>	N1	Message Delivery Time too high	Pager ▼	605-565-9859	Test
<input type="checkbox"/>	C2	Daily Account Summary	Email ▼	jsmith@cisco.com	Test
<input type="checkbox"/>	N1	Message Subscription Quota Below 30%	Email ▼	jdoe@foobar.com	Test
Apply Changes					

NOTE: When "Test" is clicked, Confirmation/Error (success or failure) will be displayed on this page. When "Register" is clicked will go to confirm page.

FIGURE 14C

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[► View](#)[► Add](#)[► Modify](#)[► Delete](#)[▼ User / Groups](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[MyNetwork](#) | [MyAccount](#) | [► Setup](#) | [Customer Care](#) | [Internal](#)

Delete Alerts

You are currently registered for the following Alerts and Notifications:

	Alert ID	Alert Description	Alert Method	Alert Recipient
Delete	N1	Daily Account Summary	Email	jsmith@cisco.com
Delete	C2	Message Subscription quota below 30%	Pager	650-546-9857

1418

FIGURE 14D



Home

MyNetwork | MyAccount | Setup | Customer Care | Internal

Logout

Site Help

Contact Us

▼ Admin

▼ User/Groups

▶ View

▶ Add

▶ Modify

▶ Delete

▼ Primary Contact Info

▶ Modify Password

▶ Modify Profile

▼ Connections

View Users

Enter a username to view or click on Show all Users to view all registered users.

Search

Show all Users

1424

1422

NOTE: the following table will only display AFTER "Search" or "Show all Users" is clicked.

Name	User ID	Super Admin	Tech User	Tech Admin	Business Admin	Business User
Joe Smith	jsmith	✓			✓	✓
Joe Smithston	jsmithston	✓		✓		

1420

NOTE: the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.

User Details

Attributes of user: Joe Smith

1426

First Name	Joe
Last Name	Smith
Login Name (User ID)	jsmith
Email	jsmith@cisco.com
Phone	616-453-9987
Cell	616-987-8843
Pager	616-884-9987
Fax	616-732-9998

Group Membership:

1428

✓ Super Admin	Tech User
Tech Admin	✓ Business User
✓ Business Admin	

NOTE: this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.

FIGURE 14E

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Admin](#)[▼ User / Groups](#)[► View](#)[► Add](#)[► Modify](#)[► Delete](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Communications](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Add New User

Fields with * are require

First Name: *Last Name: *Login Name (User ID): *Password: *Password Confirm: *Email: *Phone (day): *Cell Phone: Pager: Fax: **Define group membership for this user. ***

To grant membership in a group, check the corresponding box:

☐ Super Admin☐ Tech User☐ Tech Admin☐ Business User☐ Business Admin

FIGURE 14F

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ User/Groups](#)[▶ View](#)[▶ Add](#)[▶ Modify](#)[▶ Delete](#)[▼ Primary Contact Info](#)[▶ Modify Password](#)[▶ Modify Profile](#)[▼ Connections](#)[MyNetwork](#) | [MyAccount](#) | [▶ Setup](#) | [Customer Care](#) | [Internal](#)

Modify User Attributes

Click on the User to Modify.

1432

User ID:	Name:
jsmith	Joe Smith
jdoe	John Dow
jblow	Joe Blow

FIGURE 14G

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ User / Group](#)[▼ Primary Contact Info](#)[► Modify Passwords](#)[► Modify Profile](#)[▼ Configuration](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

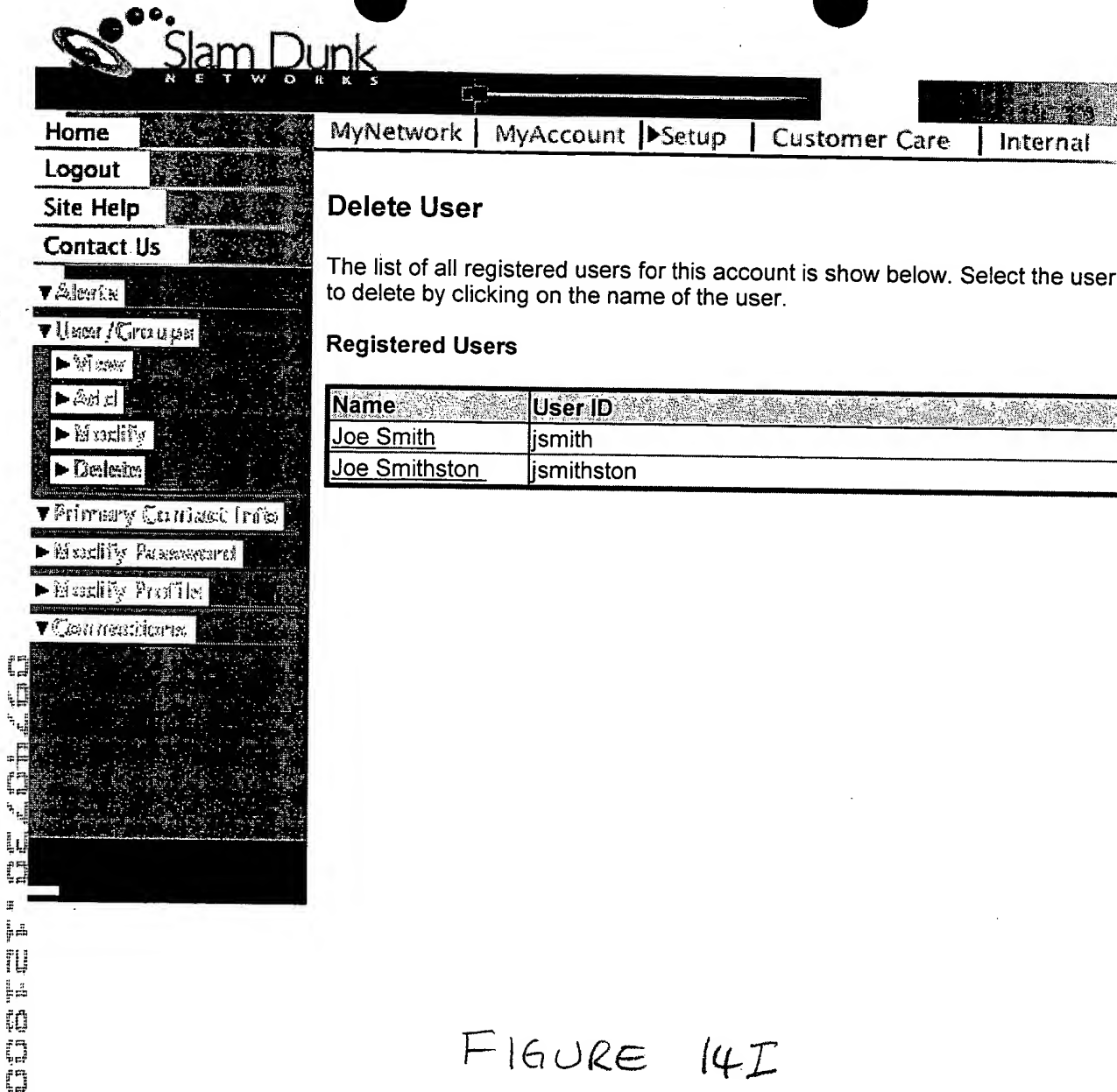
Modify Profile

Login Name (user ID): jsmith

1434

First Name: *Last Name: *Business Phone: Ext.: Email: *Cell Phone: Pager: Fax:

FIGURE 144



Slam Dunk
NETWORKS

Home | MyNetwork | MyAccount | Setup | Customer Care | Internal

Logout | Site Help | Contact Us

▼ **Delete User**

▼ **User / Groups**

- Add
- Modify
- Delete

▼ **Primary Contact Info**

- Modify Password
- Modify Profile

▼ **Connections**

Delete User

The list of all registered users for this account is show below. Select the user to delete by clicking on the name of the user.

Registered Users

Name	User ID
<u>Joe Smith</u>	jsmith
<u>Joe Smithston</u>	jsmithston

FIGURE 14I

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ User/Credentials](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[MyNetwork](#) | [MyAccount](#) | [► Setup](#) | [Customer Care](#) | [Internal](#)

Modify Password

Login Name (user ID): jsmith

Current Password: password

New Password: Confirm
Password:

FIGURE 14J

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ Users / Groups](#)[▼ Primary Contact Info](#)[▶ Modify](#)[▶ Modify Passwords](#)[▶ Modify Profile](#)[▼ Communications](#)[MyNetwork](#)[MyAccount](#)[▶ Setup](#)[Customer Care](#)[Internal](#)

Modify Primary Contact Info

~ 1442

First Name:	<input type="text" value="Joe"/>	*
Last Name:	<input type="text" value="Smith"/>	*
Business Phone:	<input type="text" value="650-958-6542"/>	
Ext.:	<input type="text" value="6500"/>	
Email:	<input type="text" value="jsmith@cisco.com"/>	*
Cell Phone:	<input type="text" value="650-958-6542"/>	
Pager:	<input type="text" value="650-958-6541"/>	
Fax:	<input type="text" value="650-958-6548"/>	

FIGURE 14K

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ Users / Groups](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[► View Connection](#)[► Modify Connection](#)[► Add New Connection](#)[► Remove Connection](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

View Receiver Configuration

For detailed information about the connection configurations please read the connector FAQ.

Details of connections currently configured are shown below. These are the hosts to which Slam Dunk Networks will deliver messages addressed to you using secure (HTTPS) protocol:

Receiver side IP address:	xxx.xx.xxx
Port:	883
Contact Person:	Joe Smith
Location:	Boise, Idaho
Name of connection:	FinanceServer
Hardware/OS:	Intel running Linusq
Webserver Info:	Apache 1.39
Receiver side IP address:	yyy.xx.yyy
Port:	983
Contact Person:	Bob Mack
Location:	Memphis, Tennessee
Name of connection:	Planning
Hardware/OS:	Sun ES4500. Solairs 8
Webserver Info:	NES 4.0

1446

1444

FIGURE 14L

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Admin](#)[▼ Users / Groups](#)[▼ Primary Contact Info](#)[▶ Modify Password](#)[▶ Modify Profile](#)[▼ Connections](#)[▶ View Connection](#)[▶ Modify Connection](#)[▶ Add New Connection](#)[▶ Remove Connection](#)[MyNetwork](#) | [MyAccount](#) | [▶Setup](#) | [Customer Care](#) | [Internal](#)

Modify Connection

Click on a Connection to Modify.

1448

Sender:	<u>FinanceServer</u>	Houston, TX
Receiver:	<u>MarketingServer</u>	Memphis, TX

FIGURE 14M

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ Users / Groups](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[► View Connection](#)[► Modify Connection](#)[► Add New Connection](#)[► Remove Connection](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Modify Connection

Would you like to send messages using a secure (https) connection? (using a secure connection is highly recommended)

- ☒ Yes, use a secure (https) connection
☐ No, use a normal (http) connection

Enter a name for this connection: Financial *

Location information for this connection:

City Calgary * State Alberta *
Country Canada * Zip/Postal Code T2T 3J9 *

Optional Information:

If you know, please enter the complete URL of this connection (server):

If your connection doesn't have a URL, enter Connection's (server) IP Address:

Contact Person for this connection: Sean Fynn

Comments:

Name of the Connection:

Hardware/OS/Config Information:

FIGURE 14N

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Alerts](#)[▼ User / Groups](#)[▼ Primary Contact Info](#)[► Modify Password](#)[► Modify Profile](#)[▼ Connections](#)[► View Connection](#)[► Modify Connection](#)[► Add New Connection](#)[► Remove Connection](#)[MyNetwork](#) | [MyAccount](#) | [► Setup](#) | [Customer Care](#) | [Internal](#)

Add New Connection

For detailed information about Connection configuration please read the [connection FAQ](#).

Connections are the endpoints for sending/receiving messages using HTTP protocol. A sender side connection allows your to send messages using our network. You receive messages addressed to you via the receiver side connection.

- ☐ Add a new Sender Side Connection.
- ☐ Add a new Receiver Side Connection.

NOTE: The rest of page will display accordingly as an option is clicked.

Add New Sender Side Connection

A sender side connection is used to connect to Slam Dunk Networks to send messages to your partners. On this page, you specify the details of a sender side connection. Fields with * are required.

Would you like to send messages using a secure (https) connection? (using a secure connection is highly recommended)

- ☒ Yes, use a secure (HTTPS) connection
- ☐ No, use a (HTTP) connection

Enter a name for this connection: _____*

Location information for this connection:

City _____* State: _____*

Country _____* Zip/Postal Code _____*

Optional Information:

If you know, please enter the complete URL of this connection (server): _____

If this connection doesn't have a URL, enter Connection's (server) IP Address: _____

Contact Person for this connection: _____

Hardware/OS/Config Information: _____

Comments: _____


Add this Connection

NOTE: Next table will display if "Add a new Receiver Side Connection" is clicked

Add New Receiver Side Connection

Receiver side Connections are the endpoints at which you receive incoming messages addressed to you using HTTP/HTTPS protocol. Slam Dunk Networks will deliver messages to you via connections. On this page, you specify the details of a connection. Fields with * are required.

Enter the complete URL for this connection (server):

_____*

If this connection doesn't have a URL, enter:

Connection IP Address: _____* and Port: _____*

Would you like to receive messages using a secure (https) connection? (using a secure connection is highly recommended)

- ☒ Yes, deliver messages a secure (HTTPS) connection
☐ No, use a normal (HTTP) connection

Enter a name for this connection: _____*

Location of this connection:

City: _____* State: _____*
Country: _____* Zip/Postal Code: _____*

Optional Information:

Contact Person: _____

Hardware/OS/Config Information: _____

Comments: _____

Add this Connection

FIGURE 140-2

Remove Connection

1460

Connection: FinanceServer

Receiver side IP Address: 132.25.252.25 Port: 883

URL for your server: http://foobar.com/purchase

Location of this connection:

City:	Calgary	State:	Alberta
Country:	Canada	Zip/Postal Code:	T2T 2T8

Remove Connection

Return to List

1450

FIGURE 14P

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[► Welcome](#)[► Frequently Asked Questions](#)[► Knowledge Base](#)[▼ Customer Service Requests](#)[► Contact Information](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [► Customer Care](#) | [Internal](#)

Welcome to our Customer Care Section

text here describing the customer care section.

808

1102

1502

FIGURE 15A

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▶ Workarea Menu](#)[▶ Frequently Asked Questions](#)[▶ Knowledge Base](#)[▼ Customer Service Requests](#)[▶ Contact Information](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Search the Knowledge Base

Please enter the appropriate information:

Words to match in
"Summary" Field:

Words to match in
"Details" Field:

Words to match in
"Solutions" Field:

Maximum Number
of Entries to
Retrieve:

50



Search Knowledge Base

Reset

FIGURE 15B

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[What's new](#)[Frequently Asked Questions](#)[Knowledge Base](#)[Customer Service Requests](#)[View/Modify](#)[Add New Service Request](#)[Contact Information](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Customer Service Requests

SDN#

Submit

Service Request #

Submit

Note: rest of page displays after submit is clicked.

Service Request ID	Service Request Status	Requested
RQST13121	Open	May 2, 2000
RQST13122	Assigned	May 4, 2000
RQST13123	Open	May 4, 2000

FIGURE 15C

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[Product Info](#)[Frequently Asked Questions](#)[Knowledge Base](#)[Customer Service Requests](#)[New/Related](#)[Add New Service Request](#)[Contact Information](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Add New Service Request

By Using this form, you can submit a request for service. You will immediately be notified by email confirming your submission, and a support representative will contact you soon.

Please enter all contact information:

First Name: Last Name: Company Name: Site Name: Telephone: Email:

Please enter the appropriate ticket information:

Severity: Summary: Details: 

FIGURE 15D



Home

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Site Help

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▼ Network Statistics

► View

► Query Message Activity

▼ User/Group for SDN Administration

► Financial Statistics/Reports

► Switch User

Network Statistics

Last 24 Hours

Time Now: 7:11 PM, April 18, 2000

Summary:

	Messages	Bytes
Sent	822	9,748,098
Received	750	8,894,250

Average Activity:

	Messages	Bytes
Sent	34	406,171
Received	31	370,594

Detail per Hour:

Time	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
18:00	24	284,616	6	21	249,039	7
17:00	31	367,629	7	28	332,052	9

Last 7 Days

Time Now: 7:11 PM, April 18, 2000

Summary:

	Messages	Bytes
Sent	5,754	68,236,686
Received	5,250	62,259,750

Average Activity:

	Messages	Bytes
Sent	822	9,748,098
Received	750	8,894,250

Detail per Day:

Date	Messages Sent	Bytes Sent	Unique Destinations	Messages Received	Bytes Received	Unique Senders
04/18/2000	856	10,151,304	107	770	9,136,174	85
04/17/2000	801	9,499,059	100	833	9,879,021	92
04/16/2000	143	1,695,837	17	129	1,526,253	14

Fig. 16A

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Network Statistics](#)[► View](#)[► Query Message Activity](#)[▼ User/Group for SDN Administration](#)[► Financial Statistics/Reports](#)[► Switch User](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Network Statistics

Define Filtering criteria for viewing message activity.

Show summary of messages ☐ Sent ☐

Between: Date (mm/dd/yy) 12:00 AM and
Date (mm/dd/yy) 12:00 AM

Where sender/recipient is Company ID
[View List of Companies](#)

Show totals in increments of Days

#	Company Name	ID
1	ABC Inc.	12354
2	ACME	27351
3	XYZ Technologies	72622
4	NTS Technologies	90812

FIGURE 16B

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Network Statistics](#)[▼ User/Group for SDN Administration](#)[▶ View](#)[▶ Add](#)[▶ Modify](#)[▶ Delete](#)[▶ Financial Statistics/Reports](#)[▶ Switch User](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

View Users

Enter a username to view or click on Show all Users to view all registered users.

NOTE: the following table will only display AFTER "Search" or "Show all Users" is clicked.

Name	User ID	SDN Super User	Super Admin	Tech User	Tech Admin	Business Admin	Business User
Joe Smith	jsmith		✓			✓	✓
Joe Smithston	jsmithston		✓		✓		

NOTE: the rest of this page will only display AFTER the user clicks on one of the names found by clicking "Search". If a user clicked "Show all Users", the list of users will display as above, BUT the User Details will display on another page when a Name is clicked (click on Joe Smith to see sample). Clicking "show all users" may return a large list, therefore User Details should display the next page.

User Details

Attributes of user: Joe Smith

First Name	Joe
Last Name	Smith
Login Name (User ID)	jsmith
Email	jsmith@cisco.com
Phone	616-453-9987
Cell	616-987-8843
Pager	616-884-9987
Fax	616-732-9998

Group Membership:

✓ SDN Super User	Business Admin
Super Admin	✓ Tech User
✓ Tech Admin	Business User

NOTE: this last table is not needed on this page as the information is provided above in the search results, but would be displayed on the details page for a "show all user" search.

Fig. 16C

[Home](#)[Logout](#)[Site Help](#)[Contact Us](#)[▼ Network Statistics](#)[▼ User/Group for SDN Administration](#)[► Financial Statistics/Reports](#)[► Switch User](#)[MyNetwork](#) | [MyAccount](#) | [Setup](#) | [Customer Care](#) | [Internal](#)

Financial Statistics/Reports

Show me stats for the past:

hours



1604

Number of Messages sent:	AAA
Number of active customers:	BB
Number of new customers registered:	SSS
Number of bytes transferred:	CC
Number of invoices generated:	XX
Total amount billed:	YY
Number of payments made:	10
Total amount collected from payments:	100,000
Number of customer service calls:	1
Number of message exceptions:	0

1602

FIGURE 16 D



Home

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Logout

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Contact Us

▼ **Rekomendasi** **Siapa** **bertugas**

▼ User / Groups for SDH
Administrators

► Financial Statement/Respectrix

► Switch User

Switch User

Switch User

Companies:

Cisco
FedEx

FIGURE 16E

